



Acceptable Use Policy (AUP) for Mthinte Communications Pty Ltd

Acceptable Use Policy (AUP) for Mthinte Communications Pty Ltd outlines the terms and conditions governing the use of our services by customers. It establishes guidelines to ensure the responsible, legal, and ethical use of Mthinte network and resources.

1. Prohibited Activities:

- Any illegal activities, including but not limited to, copyright infringement, hacking, distribution of malware, or any activity that violates applicable laws and regulations.
- Sending unsolicited bulk emails (spam), phishing attempts, or any form of fraudulent communication.
- Engaging in activities that disrupt or impair Mthinte network, infrastructure, or services, including DoS (Denial of Service) attacks.
- Unauthorized access or attempts to access systems, networks, or data without proper authorization.
- Any form of harassment, including online bullying, hate speech, or any other activity that promotes discrimination or harm to individuals or groups.
- Hosting or distributing explicit or adult content.
- Any activity that violates the privacy of individuals, such as unauthorized monitoring or interception of network traffic.

2. Resource Usage:

- Using Mthinte resources, including bandwidth, storage, or computing power, in a manner that excessively burdens the network or impacts the quality of service for other users.
- Running any services that create a significant security risk or exploit vulnerabilities on Mthinte network or infrastructure.

3. Intellectual Property Rights:

- Respecting intellectual property rights and refraining from engaging in any activities that infringe copyrights, trademarks, patents, or other proprietary rights.



- Not distributing or sharing copyrighted material, such as movies, music, software, or other digital content, without proper authorization. Acceptable Use Policy (AUP) for Mthinte Communications Pty Ltd

A: 25 Pine Street, Ashley, Pinetown, 3610 | E: admin@mthinte.co.za | P: 031 007 6691 | W: www.mthinte.co.za

4. Security:

- Maintaining the security of your own systems and devices connected to Mthinte network, including using up-to-date antivirus software and strong passwords.
- Not engaging in any activities that could compromise the security or integrity of Mthinte network, infrastructure, or other users' systems.
- Reporting any security incidents, vulnerabilities, or suspected breaches to Mthinte technical support or security team to this email address: admin@mthinte.co.za

5. Compliance:

- Complying with all applicable laws, regulations, and industry standards governing the use of the Internet and network services.
- Cooperating with any investigations or inquiries conducted by Mthinte or legal authorities regarding potential violations of the AUP. In the case of violation please report it to admin@mthinte.co.za

6. Consequences of Violation:

- Violation of the AUP may result in a range of actions, including but not limited to warning notices, suspension or termination of service, legal actions, and cooperation with law enforcement authorities.